



Barnsley Clinical Commissioning Group



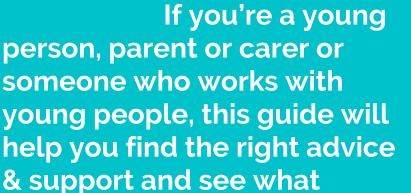
OPEN UP BARNSLEY

Open Up Barnsley is your guide to emotional wellbeing and mental health services for all children and young people in Barnsley.

Urgent Help



Mental Health & Wellbeing Support





Drugs & Alcohol



Bullying & Abuse

Where can you open up?

services are in Barnsley.



Health & Disability

There are lots of different types of services for all kinds of issues and needs. Take a look at the different categories on the contents pages opposite to find out which services best match

the help and support you

need.



Relationships & Family



INFO ABOUT COVID-19

Due to the current COVID-19 Pandemic many of the services included in this Directory have had to change the ways in which they are working. Where it has been possible, we have included information about how services have changed in light of COVID-19.

We would advise you to contact services directly for the most up to date information about how they are operating.

Listening Ear Support helpline

WHAT?

Support for those who have experienced a bereavement during the coronavirus pandemic

WHO?

A service for anyone who has lost a loved one and need support, advice or guidance

HOW?

A freephone or online support. You can refer yourself to this service

WHERE?

Freephone- 08000485224 for meaningful support, advice and guidance or visit www.listening-ear.co.uk/refer

WHEN?

Available Monday to Friday from 10am to 5pm



Contents Pages

Urgent Help





Young Minds

2



Helplines

Mental Health & Wellbeing Support



Mind



Chilypep

Ad Astra



The Exchange Recovery College

9

Young People's Social Prescribing Service



Targeted Youth support

Compass MHST

12 (



Compass Bereavement Service

13

Creative Recovery



Humankind Umbrella Service

15

IAPT



YMCA

Drugs & Alcohol



YPSMS



Recovery Steps



Helplines + Frank 22



Bullying & Abuse



BSARCS

23



Victim Support

24

Health & Disability



SENDIASS

25 C

Mencap, Learning Disability Services, Send Youth Forum

26

DIAL



Public Health Nurses 0-19

28

Relationships & Family



Family Lives



Spectrum

Families Information Service



Mermaids

33

Useful Apps

34 - 35

URGENT HELP

Useful contacts

Children + young people (CAMHS)- 01226 644829 People with a learning disability- 01226 645237 Adults (aged 18+) Mental Health - 01226 645000

Childline

WHAT?

Childline is the UK's free helpline for children and young people.

WHO?

For children and young people aged 18 and under.

HOW?

Over the phone. We provide a confidential telephone counselling service for any child with a problem. Childline comforts, advises and protects.

WHERE?

Childline's helpline is available 24 hours a day and is free to call for all children and young people across the country.

Phone or go online via the website to online chat and use message boards.

Website: www.childline.org.uk Freephone: 0800 1111

WHEN?

Childline's helpline is available 24 hours a day. Freephone 0800 1111







URGENT HELP Young Minds Crisis Messenger

WHAT?

If you are a young person experiencing a mental health crisis, you can text the Young Minds Crisis Messenger for free, 24/7 support.

WHO?

For all young people.

HOW?

The trained volunteer will introduce themselves, reflect on what you've said, and invite you to share how you're feeling. You'll text each other, only sharing what you feel comfortable with. By asking questions, listening to you and responding with support, they will help you think through your feelings until you both feel you are now in a calm, safe place. Our crisis messenger service could help with urgent issues such as: suicidal thoughts, abuse, bullying, self harm or breakdown.

WHERE?

The Young Minds crisis messenger service provides free, 24/7 crisis support across the UK. If you are experiencing a mental health crisis and need support, you can text us free and anonymously. Text YM to 85258. For more information visit Young Minds website. Texts are free from EE, O2, Vodafone, 3, Virgin Mobile, BT Mobile, GiffGaff, Tesco Mobile and Telecom Plus.

WHEN?

We aim to connect every texter to a trained volunteer in less than 5 minutes to provide support in a crisis. They will listen to you and help you think through how you're feeling, and will aim to help you take the next steps towards feeling better. This service is powered by our trusted partner, Crisis Text Line.

URGENT HELP Helplines

24 Hour Mental Health Helpline

Mental Health Helpline for Residents of Barnsley, Calderdale, Kirklees & Wakefield. Support, advice, information & guidance for anyone worried about their mental health or that of someone they care for.

0800 183 0058

NCHA Care & Support :NHS

Barnsley useful Contacts

Mental Health Children + Young People (CAMHS)- 01226 644829 People with a learning disability- 01226 645237 Adults (aged 18+) Mental Health - 01226 645000

Non-24/7 Helplines

Papyrus - Preventing suicide hopeline. Are you or is a young person you know not coping with life? For confidential suicide prevention advice contact HOPELINEUK

Phone: 0800 0684141

Email: pat@papyrus-uk.org

Website: https://papyrus-uk.org/

open weekdays 9am-10pm, weekends and bank holidays 2pm-10pm

BEAT - The UK's eating disorder charity for people with eating disorders and their families. Beat provides helplines for adults and young people, online support and a UK-wide network of self-help groups to help people beat their eating disorder.

Telephone: 0808 801 0677 (adult-line), 0808 801 0811 (student-line) and 0808 801 07011 (youth-line)

Email: help@beateatingdisorders.org.uk (adults),

studentline@beateatingdisorders.org.uk (students) and

fyp@beateatingdisorders.org.uk (youth)

Website: https://www.beateatingdisorders.org.uk/

The helplines are open 365 days a year from 12pm – 8pm on weekdays and 4pm – 8pm on weekends and bank holidays.







WHAT?

Rotherham & Barnsley Mind is an independent local provider of high quality mental health services in Rotherham, Barnsley and its surrounding areas. MIND aim to empower individuals to start on the pathway to recovery,

We believe that no one should have to face a mental health problem alone.

WHO?

Young people, adults, people with a mental health problem and older people.

HOW?

Rotherham & Barnsley Mind aims to be inclusive and accessible.

MIND offer a variety of services including one-to-one counselling, support for young people, training and services for employers. MIND provide group work for people with a mental health problem and counselling for people with a mental health problem and employment.

MIND is also working with schools and colleges across the Rotherham and Barnsley areas to support children and young people when dealing with issues that can have a negative impact on their mental wellbeing. This includes everything from exam stress to issues regarding low self-esteem and self-harm.

WHERE?

Rotherham: 01709919929 Barnsley: 01226211188

Email: contactus@rbmind.co.uk

Website: rbmind.co.uk

If you are dealing with urgent mental health issues visit:

https://www.mind.org.uk/information-support/

WHEN?

9am to 4pm, Monday to Friday



Chilypep -Young Commissioner's

WHAT?

Chilypep is a nationally registered youth empowerment charity based in Sheffield and Barnsley, where we work to empower and improve the lives of children and young people.

Chilypep group based in Barnsley that aims to empower young people to shape mental health services. We believe young people should have a say in how the services they use for their mental health are run.

WHO?

For anyone, aged 14-25 living in Barnsley who has experience of accessing Mental Health Services or a passion to make a difference.

HOW?

Contact us through our social media-Facebook: facebook.com/chilypep

Twitter and Instagram: @chilypep

or email us-chantelle.parke@chilypep.org.uk.

WHERE?

Chilypep, YMCA building, 1st Floor, 1 Blucher Street, Barnsley, S70 1AP & Online Via Zoom

WHEN?

Generally Thursday's 5-7pm

Chilypep -BRV

WHAT?

The Belonging, Resilience and Vocabulary (BRV) project supports boys and young men with their emotional literacy. Targeted group work and 1-1 support for those who are struggling with their wellbeing and have low to moderate Mental Health difficulties.

BRV works best in a school or community setting where groups of boys can work together.

WHO?

For boys aged 8-18 living in Barnsley.

HOW?

Referral only from the Single Point of Contact and through schools and other professionals working with young people . Places are limited.

Please email us:

marcus.hurcome@chilypep.org.uk & corey.sills@chilypep.org. uk

WHERE?

Delivery can take place in schools and colleges alongside Chilypep, YMCA building, 1st Floor, 1 Blucher Street, Barnsley, S70 1AP

WHEN?

BRV sessions are run from the H.O.M.E Young People's Wellbeing Hub and in schools around Barnsley.

Chilypep -Peer Mentoring

WHAT?

Chilypep are working alongside schools and colleges to set up Peer Mentoring Projects. Peer Mentoring trains young people to be able to support their peers with their emotional wellbeing and issues they may be facing. Peer Mentors have access to training through Chilypep and have the opportunity to develop their own communictation and social skills. Chilypep are also looking for Peer Mentors to support within their wellbeing Hub in Barnsley Town Centre.

WHO?

For anyone, aged 11-25 living in Barnsley.

HOW?

Contact us through our social media-Facebook: facebook.com/chilypep Twitter and Instagram: @chilypep or email us- emma.manser@chilypep.org.uk.

WHERE?

Chilypep, YMCA building, 1st Floor, 1 Blucher Street, Barnsley, S70 1AP

WHEN?

Regular sessions take place on Fridays 2-4pm with extra sessions, training and opportunities available.

MENTAL HEALTH + WELLBEING SUPPORT Ad Astra



WHAT?

Ad Astra is a Community Interest Company formed in 2013. Our aim is to provide quality provision locally. Our mission is to raise aspirations and broaden the outlook of young people in the Barnsley area.

HOW?

Providing a wide and varied programme and support to young people and their families through our projects run in the North and North East of Barnsley including: A range of activities for children and young people - after school sessions and evening sessions for children and young people Holiday activities - Fun and Fitness / Walk and Talk sessions - Our Healthy Mind and Body projects - Support groups in our local community.

WHERE?

Michelle Cooper Telephone 07462805640

E-mail: adastrabarnsleycic@gmail.com Website: www.adastrabarnsley.org/

Facebook: https://www.facebook.com/adastrabarnsley/

New Lodge Community Centre in St Helens & St Pauls Church Hall Greenfoot Lane Old Town Barnsley South Yorkshire.



The Exchange Recovery College



The Exchange is a recovery and wellbeing college based in Barnsley. We offer a range of courses and one-off workshops which all aim to improve wellbeing through learning.

WHO?

The Exchange Recovery College are open to all adults (Over 18) who would like to improve their mental wellbeing.

HOW?

Popular courses include:

Exploring resilience

Managing depression

Assertiveness confidence and communication

Feel the fear: Exploring anxiety

WHERE?

The Exchange Recovery College Barnsley Telephone: 01226 730433

E-mail: Barnsley.Recoverycollege@swyt.nhs.uk Website:

www.barnsleyrecoverycollege.nhs.uk

33, Gawber Road Gawber Barnsley S75 2AH





Young People's Social Prescribing Service

WHAT?

A social prescribing service, identifies issues young people and their families are facing, and provides a focussed and a tailor-made approach in order to help them resolve those issues. We will ensure young people and their families who struggle to cope with the society pressures, emotional and mental well-being, whether linked with education, physical in-activity, jobs, financial difficulties, social isolation, bullying/harassment, religion, relationship issues, family problems and like mental health issues, are shown the path to a healthier more fulfilling lifestyle and fully supported with all the help available.

HOW?

We will only be receiving referrals from GPs. Referrals will be processed in 3-5 days. Once accepted, we will book an initial assessment lasting between 45-90 minutes, We will create a customised care plan built to cater for the patient's needs over 12 weeks with regular support and patient referred to the most relevant support service for assistance. For the benefit of the service, we will be accepting referrals for circumstances relating to low level stress/anxiety, education, financial, like mental health, housing, bullying and relationships related issues.

WHERE?

NHS Primary Care Network Janie Wike- Lead Social Prescribing Link Worker E-mail: janie.wike@nhs.net

Targeted Youth Support

WHAT?

Our Targeted Youth Support Service brings together a range of agencies who work together to help young people who are taking risks or experiencing difficulties get back on the right path. Support may be needed at any point in a person's life and families may need help in making positive changes. Through early help or the early identification of an issue, we can offer a range of support to prevent problems from getting worse.

WHO?

The service supports children and young people from 8-19 (and those up to 25 with additional needs) and is made up of staff from Barnsley Council, NHS, Lifeline, South Yorkshire Police and the Probation Service, working together to support young people to make a positive transition into adulthood.

HOW?

Services and support are provided by the Early Intervention and Prevention team or the Youth Justice service, depending on the issues and needs. Support could include: Health and emotional support eg. confidence building, self-esteem, anger management, risk taking behaviour including sex, drugs and alcohol, sexual health advice, contraception and STI screening, promoting positive relationships, diversion from crime and anti-social behaviour, staying safe - including internet and social media safety, support to encourage volunteering and active citizenship, signposting to find work, education and training opportunities.

WHERE?

Julie Hammerton Telephone: 0800 0345 340 Gateway Plaza Sackville Street Barnsley S70 2RD



Compass (MHST) Mental Health Support Teams

WHAT?

Barnsley Mental Health Support Team (MHST) is a prevention and early intervention mental health and emotional wellbeing service for children and young people. The service is being provided by Compass a national health and wellbeing charity delivered in partnership with Primary and Secondary schools.

WHO?

Compass MHST provides low intensity one-to-one interventions (approx. 8-12 sessions based on individual need) to pupils aged 5-18 with mild-to-moderate emotional health and wellbeing needs who attend one of the partner schools – this includes all Barnsley secondary schools and some primary schools. You can contact our duty office for more information. We will also work with children and young people who do not attend one of our partner schools if the mental health and emotional wellbeing needs are experienced during a period of school exclusion or elected home education or they belong to either the young carer or LGBTQI+ communities. We also work directly in schools providing group work and mental health awareness raising activities.

Compass MHST can support children and young people with:

- · Low mood: sadness, low motivation
- Mild to moderate anxiety: worries, irrational fears and concerns
- Common challenging behaviours: angry outbursts, pushing boundaries, frustration and distress
- Family and peer relationship difficulties
- Difficulty adjusting to change and transition
- Difficulty managing emotions

HOW?

Requests for support, advice or information can be made by a child or young person themselves or by a parent/carer, school or other professional person by contacting our duty office on 01904 666 371 Monday – Thursday 09.00 – 17.00 hours and Friday 09.00 – 16.30 hours (excluding bank holidays) you can also e-mail us at info.barnsleyMHST@Compass-uk.org

MENTAL HEALTH + WELLBEING SUPPORT Compass (MHST)



Our office is based in the H.O.M.E Wellbeing Hub on the first floor of the YMCA building at 1 Blucher Street but most of our direct work with children and young people is delivered in school where appointments, room bookings and time away from the classroom are planned with the school. For children and young people who cannot attend at school other community arrangements will be made.

Compass (Bereavement Service)

WHAT?

Children Young People and Families Bereavement Counselling Service is a specific counselling support service integrated within the Barnsley Compass Mental Health Support Team (MHST).

HOW?

Requests for support, advice or information can be made by a child or young person themselves or by a parent/carer, school or other professional person by contacting our duty office on 01904 666 371 Monday – Thursday 09.00 – 17.00

WHERE?

Our office is based in the H.O.M.E Wellbeing Hub on the first floor of the YMCA building at 1 Blucher Street.

WHO?

Children and young people living in Barnsley who following a bereavement need the support of counselling or parents/carers living in Barnsley who are bereaved of a child.

MENTAL HEALTH + WELLBEING SUPPORT Creative Recovery

WHAT?

Creative Recovery is a people-led charity that uses creativity to support recovery, boost wellbeing and bring about social change in Barnsley and across Yorkshire. We support individuals and families with experience of mental health and/or drug and alcohol issues.

HOW?

Live arts cafe- Each Arts Café Night offers a soul warming blend of art, music, poetry, and food. Wednesday evening 5.30-8pm, The Digital Media Centre, County Way, Barnsley. £2 admission (goes back into the project)

OPEN ART STUDIO- Bring your ideas, create your own artwork and exhibit with our group.

CREATIVE TASTERS- We now offer a weekly programme of skills-based workshops run by art specialist. Please contact Helen on 078 3393 6019 to get involved.

GROUP COLLABORATIONS- As ideas emerge we work together on large-scale projects that raise aspirations and sometimes eyebrows!

UPLIFT-UPLIFT is an unique, free programme of special days out, designed by artists to help you connect with other people, create memories and discover treasures right on the doorstep.

UPLIFT CHOIR-This weekly feel-good session is designed to bring people together to sing, All ages and abilities welcome. Thursdays, 2- 4.15pm, St Paul's Church, Old Town, Barnsley

WHERE?

For more information please contact us on 01226 805885 or email wearecreativerecovery@gmail.com Address: Creative Recovery, First Floor, Temperance House, Pitt Street, Barnsley. South Yorkshire, S70 1AL

COVID-19 Changes?

We have a am online weekly programme that takes place on our Creative Recovery facebook page and a mail art project!

Covid-19- Check online at https://creativerecovery.co.uk/ for up to date information

MENTAL HEALTH + WELLBEING SUPPORT Humankind Umbrella Service

WHAT?

The Umbrella service is delivered by Humankind on behalf of Barnsley Metropolitan Borough Council.

WHO?

For anyone aged 18 +

Umbrella Early Intervention & Prevention Support Service offers wellbeing & mental health support to people in Barnsley, suffering with low level mental health issues.

Referrals can be made by professionals or self-referral.

HOW?

We have a range of support available depending on your needs including counselling, wellbeing groups and self-help sessions. To make a referral please contact us on the below number or email address. The service will take your details and offer you an assessment to establish if we are the best service to fit your needs.

where ?

McLintocks Building, Crookes Street Entrance, Barnsley, S70 6BX, Tel: 01226 704090,

Email: referrals.eipssbarnsley@nhs.net Web: https://humankindcharity.org.uk/

WHEN?

9am to 5pm, Monday to Friday.

COVID-19 Changes?

Telephone appointments depending on the individual and their requirements.

IAPT Improving Access to Psychological Therapies

WHAT?

IAPT can teach you skills and techniques to help you manage everyday ups and downs. There are a wide range of options including one to one, face to face, telephone, internet-based therapy and courses.

WHO?

Open to anyone over 16 registered with a GP in Barnsley.

HOW?

You can ask your GP to refer you or do it yourself using the online referral form.

WHERE?

Website: https://www.barnsleyiapt.co.uk/

WHEN?

01226 644900

Hours: Monday - Friday 8.00am - 8.00pm

https://www.southwestyorkshire.nhs.uk/services/iapt-barnsley/





YMCA

WHAT?

YMCA Barnsley exists to support children, young people and their families in Barnsley. We aim to empower young people by involving them in activities that stimulate, challenge and enable them to realise their potential and participate fully in their communities.

We provide young people with the individual support they need to become a contributing member of the community. We do this by providing them with a safe place to be, access to children's and youth work services, helping them find and access training and learning opportunities and supporting them so they can belong, contribute and thrive in their communities.

HOW?

We deliver a wide range of children's and youth work programmes in Barnsley including youth clubs, afterschool activities, detached and outreach programmes, peer support and volunteering opportunities.

Contact us for more information.

WHERE?

At youth centre in Barnsley Town Centre.

Street based in the localities of Dodworth, Gilroyd, Kexborough and Darton. At various schools, community buildings in the Central and North Areas of Barnsley

Contact us:

YMCA Barnsley - Blucher Street, Barnsley, South Yorkshire, S70 1AP

Email: info@ymcabarnsley.org.uk

Phone: (01226) 214165

Website: www.ymcabarnsley.org.uk

Social Media: www.facebook.com/YMCABarnsley or

www.twitter.com/YMCAbarnsley



YMCA Ages 0-14

WHAT?

Parent & Toddler Group- Providing opportunities for parents, carers, babies and toddlers to play and socialise with others in a safe welcoming environment.

Little Y- Provides opportunities for children aged 5-8 years to participate in positive play activities in a safe secure environment, providing space to play and have fun, develop personal and social skills, make new friends and experience new opportunities.

Unity Project- Contributing to building the emotional resilience and wellbeing of children and young people. We provide consistent positive relationships with trusted adults, offering a safe environment for children and young people, providing positive opportunities and experiences to raise aspirations and in turn build confidence and self-esteem.

TYI - is part of the BMBCSEND Local Offer for LDD Young people and Short Breaks and offers children and young people a range of after school and youth work activities and the opportunity to meet other young people and develop friendships.

Peer Support & Volunteering - We create opportunities for young people to contribute to the local community. Young people play an active role in designing, developing and leading provision for others as Young Trustees, Volunteers supporting delivery and as peer supporters in which young people act as positive role models and mentor other participant.

WHO?

Parent & Toddler: Parents, Grandparents, carers, babies and toddlers

Little Y: Children aged 5-8 years

Unity Project: Children and young people aged 8-14 years who live in the

Central Areas of Barnsley.

TYI - SEND Children and young people aged 8-14 - referral only

WHEN?

Parent & Toddler: Mondays 9:15-11:15am (During Term Time)
Little Y: Thursday (term time) 4:30-5_30pm (During Term Time)
Unity Project: Various times/locations - contact us for more info
TYI: Mondays 4:00-6:00pm (During Term Time) referral only



WHAT?

Y Stay In Programme - provides young people with opportunities to make positive choices and alternatives to risk taking and anti-social behaviours. Young people engage in activities & personal development specific to their needs and interests, develop friendships, share experiences and build resilience.

Detached Youth Work Peer Support & Volunteering -Street based youth work with young people in the localities of Dodworth, Gilroyd, Kexborough and Darton.

TYI -. is part of the BMBCSEND Local Offer for LDD Young people and Short Breaks and offers children and young people a range of after school and youth work activities and the opportunity to meet other young people and develop friendships.

Peer Support & Volunteering - We create opportunities for young people to contribute to the local community. Young people play an active role in designing, developing and leading provision for others as Young Trustees, Volunteers supporting delivery and as peer supporters in which young people act as positive role models and mentor other participant

Green projects - include our allotment, community orchards and environmental activities which all offer participants opportunities to engage and connect with the natural environment promoting positive lifestyle choices and healthy living. We support other local green projects and work closely with our partners to make green spaces more accessible for children and young people.

Y Stay In Youth Club: Young People aged 13-19 years

Y Stay In Detached Youth Work: Young People aged 11-19 years who live in the delivery localities.

TYI Friday: Children and young people with SEND - referral via Short Breaks Green Projects: Children and young people aged 8-24 years.

Y Stay In: Youth Club Wednesdays 6:30-8:30pm (During Term Time) Detached Youth Work: Tuesdays in Gilroyd & Thursdays in Kexborough & Darton

TYI: Fridays after school and evenings - Contact us for more info. (Term Time)

DRUGS + ALCOHOL

YPSMS

Young people's Substance Misuse Service

The service offers advice and information on drugs and alcohol to any young person under 18. The service is free and confidential.

Young people aged 10 to 18 years old.

We offer one to one support in convenient venues of a young person's choice (ie: in school, home, GP's surgery). This can either be a one off or a longer piece of work. We will support you to reduce, stop or prevent any harm associated with drug and alcohol use, dependant on what your goals are with you at the driving seat. Advice and support is offered to professionals supporting young people who may not yet be ready to access services or professional consultation around substances and young people. We also offer C-card registration/distribution/chlamydia screening/ Blood Borne Virus screening / access to vaccination. We also offer advice and support to parents /carers of young people who may be using substances.

WHERE?

Young People's Substance Misuse Service, (formerly Young Addaction/ Lifeline). Tel: 01226 705980. Email: YPSMS@barnsley.gov.uk

Office Hours Monday – Friday 9-5, however we will see young people at a venue to suit them and out of office hours. We are flexible to the young person's needs











DRUGS + ALCOHOL

Recovery Steps Barnsley

WHAT?

Recovery Steps Barnsley is an integrated drug and alcohol recovery service for Barnsley. Our aim is to help as many people as possible to recover from and be free from drug and alcohol dependency, and to reduce the harm that is caused to individuals, families and communities. The Recovery Steps service is delivered by Humankind on behalf of Barnsley Metropolitan Borough Council

WHO?

For anyone aged 18 + Living with drug or alcohol problems isn't easy - it's really tough. Referrals can be made by professionals or self-referral.

HOW?

As part of our support, we will offer the following: one-to-one support, structured group therapy work support to family members, involving them as part of your recovery plan wherever possible and with your consent, a health and wellbeing check, health screenings, blood testing and vaccinations, help you achieve a balanced approach to life through therapeutic intervention, Support to reduce harm and prevent overdose. Substitute medication is available for some drugs that you may use. Detox from alcohol and/or drugs

WHERE ?

5-6 Burleigh Court, Burleigh Ct, Burleigh St, Barnsley S70 1XY, UK humankindcharity.org.uk/service/barnsley-recovery-steps Contact us for support or referral on 01226 779066

WHEN?

9am to 5pm, Monday to Friday.

COVID-19 Changes?

Telephone appointments mainly but will meet 1-1 depending on the individual and their requirements

DRUGS + ALCOHOL

HELPLINES

DRINKLINE

Drinkline is a national alcohol helpline providing confidential counselling, support, advice and information.

Telephone: 0300 123 1110

The free helpline is available on weekdays from 9am – 8pm and on weekends from 11am – 4pm.



Confidential drugs advice





WHAT?

The FRANK campaign helpline provides information and advice about drugs and information on local services. The service can take calls in over 120 languages via a three-way call with a translator.

WHO?

For anyone, we offer friendly and confidential drugs advice, you can talk to Frank.

HOW?

Contact us through our confidential helpline, website or email us.

WHERE?

Helpline

Call: 0800 77 66 00 Text: 82111

You can also text for quick questions that need an urgent answer and go online for a live web chat.

Website: www.talktofrank.com Email: frank@talktofrank.com

WHEN?

Live web chat 2pm - 6pm

Helpline - is available 24 hours a day and is completely confidential.



BULLYING + ABUSE

BSARCS

Barnsley Sexual Abuse + Rape Crisis Service

WHAT?

The aim of our service is to help children, young people and their families to heal from the trauma caused by sexual harm.

WHO?

Our Children's Service provides specialist support to children and young people from birth to the end of their 17th year who is resident in Barnsley, who has experienced sexual abuse, where the abuse has been reported and / or investigated by the police / social care and where any criminal proceedings have concluded*. We also accept referrals for children / young people who have been impacted by sexual abuse. (*BSARCS provides a separate support service for children and young people who are currently involved in court proceedings.)

HOW?

We accept referrals directly from young people, parents/carers/family members and professionals. Please call us on 01226 320140 if you would like to self-refer or discuss making a referral.

WHERE?

Our building is based in the very centre of Barnsley and is accessible to all. We will make sure clients know exactly where to come when they have an appointment to meet us.

Live Chat on www.bsarcs.org.uk. Monday 2pm-4pm & Wednesday & Friday 10am-12pm (closed over bank holidays)

WHEN?

We offer appointments/sessions Monday to Friday at varying times throughout the day.

COVID-19 Changes?

We are continuing to accept referrals despite the current pandemic. The majority of our work is currently being delivered online. We are not currently offering any group support but will resume this as soon as it's safe to do so.

BULLYING + ABUSE Victim Support

WHAT?

Victim Support is the leading charity supporting people affected by crime. We are an independent charity and we not part of the police.

WHO?

We will support victims, or anyone else who is worried about how their friend or someone in their family has been affected by crime. We can support people even if they don't want to report the crime to the police or if the incident happened in the past.

HOW?

Our Victim Care Advocates help people through advocacy, wellbeing support and practical help. We also have a number of online resources that people can use on topics ranging from things like sleep and anxiety through to hate crime and wellbeing. We also have a Children and Young People advocate who can work with children directly or with families where children have been victims of crime.

WHERE?

Anyone can self-refer to our service and you can contact us in a number of ways. Call us on 0300 303 1976, email us at

humbersouthyorks.vs@victimsupport.org.uk or use live chat which you can access through our website

https://humbersouthyorks.victimsupport.org.uk/.

WHEN?

We're based in Sheffield (available to anyone in South Yorkshire) and open 9am until 8pm Monday to Friday and 9am until 1pm Saturdays. If someone needs help outside of these hours, Victim Support has a national Supportline that is open 24/7 and the number for this is 0808 16 89 111.



HEALTH + DISABILITY SENDIASS



The Barnsley SENDIASS Service offers free confidential and impartial; information, guidance, advice and support, to help you play a valued and active role in your own, or your child's, education; To enable you to make informed choices; To encourage and support joint working between you, the school or setting, the council and other agencies.

WHO?

It is for all children, young people, parents and carers of children who; have a Special Educational Need (SEN); are between the age 0-25 years and; and live in the borough of Barnsley.

HOW?

The opportunity for you to talk things through and say what your concerns are. Support when writing letters to school, early years and post-16 settings, and the local authority; Help with statutory assessments and the education, health and care plan process, advice or issues around school or setting placement, support at meetings, advice on who you should contact if there are behavioural, emotional or social difficulties, information on appeals to SEND (Special Educational Needs and Disability) tribunal, advice on exclusions, advice on transport arrangements, information about other organisations that might be helpful to you.

Workshops for young people and parents and carer;Drop-in advice sessions for young people, parents and carers at schools, colleges and children's or family centres;Advice and support on starting support groups;Training to become an independent supporter.

WHERE?

We can arrange to meet you at a venue you prefer or also offer meeting sessions in our offices around the borough.

Telephone: 01226 787234 E-mail: SENDIASS@barnsley.gov.uk.

Website: https://www.barnsley.gov.uk/services/children-families-and-education/children-with-special-educational-needs-and-disabilities-

send/sendiass-advice-and-support-service/

Facebook: Barnsley SENDIASS Twitter: BnySENDIASS

HEALTH + DISABILITY

Mencap

Mencap are a national charity. We are working for a world where people with a learning disability are valued equally, listened to and included. If you are the parent of a child with SEND then they can provide support you may need. We provide a range of services from round-the-clock support to helping someone get involved in local leisure activities.

To find out more, please use the links below: https://www.mencap.org.uk/advice-and-support/our-services/cqc-ratings/barnsley-mencap

https://www.facebook.com/localmencapbarnsley/

Contact info: 0808 808 1111 helpline@mencap.org.uk

Learning Disability Services

What is the service all about? This service is a community health service for people with learning disabilities in Barnsley. We offer support to improve health and wellbeing. It includes psychiatry, psychology, specialist learning disability nursing, therapists and an intensive support team with many different skills.

How do I refer into the service? Anyone can make a referral either for themselves or a person with a learning disability. The referral criteria are: Adults over 18 with a diagnosed learning disability whose needs cannot be met in mainstream services. Adults seeking a diagnosis of learning disability – psychology only. Young people in transition from children's services who need highly specialised support.

Contact info:01226 645237

Website: https://www.southwestyorkshire.nhs.uk/services/barnsley-adult-learning-disability-health-service/#service-about

SEND Youth Forum

The SEND Youth Forum, are a group of young people aged 8-25 in Barnsley who represent ourselves and our peers. We consult and work with young people with SEND to give them a voice. We get involved in decision making processes and work to positively influence change for young people.

To get involved contact: alextaylor@barnsley.gov.uk or phone 01226 753406.

HEALTH + DISABILITY DIAL Barnsley

WHAT?

DIAL offer advice and information to adults and children with disabilities and/or long-term health problems. DIAL Barnsley aims to support and empower disabled people and carers, enabling a more improved and independent lifestyle. DIAL Barnsley is a disability advice organisation. We strive to promote a positive image of disabled people and carers. Our work recognises that people are not all the same but all have a right to equal opportunities.



When/Where?

Monday

Lavendar Court, Kendray, S70 3FG: 9am - 11.30am

Emmanuel Church, Huddersfield Road, S75 1DT : 9am - 1pm Wharncliffe Community Centre, Dodworth, S75 3QA : 1pm-4pm

Tuesday

Goldthorpe Library, S63 9NE: 9.30am - 12.30pm

Mapplewell Village Hall, S75 6AL 1st and 3rd of the month, 4.30pm - 7pm

Roundhouse Lifelong Learning Centre, Athersley, S71 3AE: 2.30pm 5pm (2nd and 4th Tuesday of the month)

Wednesday

Lavendar Court, Kendray: 9am - 12pm

Mapplewell Village Hall, Darton Lane, S75 6AL: 1pm - 5pm

Worsborough Common Community Centre, Warren Quarry Lane, S70 4ND: 1pm-4pm

Thursday

The Darton Centre, Huddersfield Road, S75 5NB: 9am - 1pm

Penistone Town Hall, S36 6DY: 9.30am-12.30pm

Goldthorpe Library: 1pm - 4pm

Royston Library, S71 4EP: 9.30am - 12.30pm

Friday

Roundhouse Lifelong Learning Centre: 9am - 1pm

Elm Court, Worsbrough Bridge, S70 5EB: 9am - 12pm (1st and 3rd Friday of month,) Maltas Court, Worsbrough Dale, S70 4QG: 9am -12pm (2nd and 4th Friday of month)

WHERE?

Telephone: 01226 240273 E-mail: info@dialbarnsley.org.uk Website:

https://dialbarnsley.org.uk/ Facebook: DIAL Barnsley

HEALTH + DISABILITY Public Health Nurses O-19



WHAT?

Barnsley's Health Visiting & School Nurses Team 0-19 Public Health Nursing Service supporting children, young people and families with their health & wellbeing.

HOW?

The Public Health Nursing Service also visits schools regularly, offering health information, advice and support to pupils, parents and staff, as well as offering health promotion activities in the classroom. They can also see children for individual health assessments if necessary. If you're worried about your child's development, you or your child's teacher can ask for them to be assessed

- Assessment of health needs
- Supporting children and young people in schools with complex and additional health and wellbeing needs
- Training of school staff to manage allergies and medical conditions
- Health promotion/education activities
- Drop-in health advice sessions for children and young people
- Sexual health and contraception advice and helping young people to access local services
- Parenting support, keeping safe and maximising school attendance
- Referral to specialist services including associate specialist is community paediatrics
- Weighing and measuring children as part of the National Child Measurement Programme (NCMP)
- · Support with healthy nutrition and eating, healthy activity and lifestyles
- Support children and young people's emotional well being
- Safeguarding children and young people

WHEN?

Call the Single Point of Access (SPA) number on 01226 774411, lines open Monday to Thursday 8.45am to 4.45pm and Friday 8.45am to 4.15pm

In writing to 0-19 Public Health Nursing Service, PO Box 634, Barnsley S70 9GG Email at 0-19HealthTeam@barnsley.gov.uk

You can also contact the service via facebook messenger:

https://www.facebook.com/BarnsleyPHNS/

RELATIONSHIPS + FAMILY Family Lives

WHAT?

We match our parents and families with trained volunteers, who will help them to recognise and use their strengths to work towards agreed goals. The support aims to develop emotional resilience, reducing isolation and supporting parents and their families in establishing supportive peer networks.

WHO?

Family Lives, Support Service for New Parents & Kinship Carer's are offering support services to new parents, kinship carer's and their families during the perinatal period and beyond, whether it is their first child or a new addition to a growing family, we work alongside mums during pregnancy, following birth and until the child's third birthday. Mums living within the Barnsley Central Areas (Central, Stairfoot, Worsborough, Kingstone and Dodworth) are eligible for support.

HOW?

Contact our team for more information and referrals.

WHERE?

Contact Lesley Brewin at lesleyb@familylives.org.uk

Telephone Number: 07971253308

Our helpline number for families that may need support: 0808 800 2222.

Website: www.familylives.org.uk

COVID-19 Changes?

We have resumed face to face visits and are happy to visit in the home, garden or in the community at a coffee shop or Centre. We can also provide support via 'virtual visits' using Microsoft Teams and Google Duo and we support parents with the 'techie' side of this if that is required. We also offer telephone support only until a mum is ready to meet in person. We are fully risk assessed in terms of Covid-19 and have adapted our agreement with mums to include each of our responsibilities to keep ourselves and each other safe.

RELATIONSHIPS + FAMILY Families Information Service



WHAT?

Barnsley's Families Information Service (FIS) provides free and confidential information and advice to the whole family

HOW?

Use FIS to help you:

Apply for two, three and four year old childcare and education funding Find childcare, look for an out of school club or holiday scheme Find fun things to do including local clubs or activities

With employment advice, childcare career choices including how to become a childminder.

With Information and advice for parents and carers of disabled children

In fact any service that will help you in your family life.

If you have a question about services for families, childrens or young people and are not sure who to ask ask us.

WHERE?

Families Information Service

Telephone- 0800 0345 340

E-mail- infoFIS@barnsley.gov.uk

Address- PO Box 679, Barnsley, Postcode S70 9JE



RELATIONSHIPS + FAMILY Spectrum

WHAT?

Spectrum's sexual health teams in Barnsley deliver integrated services across the whole District. In the centre of Barnsley, the Gateway Clinic combines sexual health and contraceptive services to provide a full service for all your sexual health needs.

HOW?

Our clinic offers:

Contraception services- We can provide all methods of contraception including:

- Emergency contraception
- Long acting reversible contraception (coils, 'depo' contraceptive injections and implants)
- Oral contraceptive pills
- Vaginal contraceptive rings

STI Treatment- We also provide a range of services for the prevention and treatment of sexually transmitted infections (STIs), including:

- Chlamydia screening
- HIV testing, including 20 minute tests
- Cervical cytology
- Hepatitis B vaccinations

Gateway Clinic offers drop-in appointments and scheduled appointments - please call 0800 055 6442 for more details. We will usually offer you an appointment within two working days.

WHERE?

Telephone- 0800 0556442

Website- www.spectrumhealth.org.uk/.../sexual-health-barnsley-gateway-clinic Spectrum Community Health

Address- Gateway Plaza, Sackville Street, Barnsley, South Yorkshire

Postcode- S70 2RD

Notes- There is a car park directly opposite the clinic.

RELATIONSHIPS + **FAMILY**

Spectrum

Community health CIC Respect (CSE Programme)

We are available to offer support, via telephone or Teams, to any of your young people who you feel would benefit from our early intervention CSE RESPECT programme. This would be remote educational and emotional support around any of the areas covered in the RESPECT programme

CSE support in Wakefield and Barnsley

Aged 11 to 18 years old

Not currently receiving CSE support from Social Care or other agencies Referrals from parents, schools, PRU's, BISH, WISH, Spectrum RSE team, youth groups, community groups or self-referrals

Verbal consent gained from young person and parent/carer

RELATIONSHIPS – Healthy, unhealthy and coercive relationships

EMPOWERMENT – Understanding influences, resilience, self-esteem and self-agency

SEXUAL HEALTH - Contraception, STI's, accessing sexual health services and importance of condoms

POSITIVITY - Positive and safe use of social media

EXPLOITATION - Increasing knowledge of CSE, models, risks and refusing abusers approaches

CONSENT - Negotiating boundaries, consent and confidence to say NO TRUST- Having a trusted adult, self-awareness and always having a 'stay safe' excuse









RELATIONSHIPS + FAMILY Mermaids

WHAT?

Mermaids is passionate about supporting children, young people, and their families to achieve a happier life in the face of great adversity. We work to raise awareness about gender nonconformity in children and young people amongst professionals and the general public. We campaign for the recognition of gender dysphoria in young people and lobby for improvements in professional services.

WHO?

If you are a young person that feels at odds with their birth gender, or you are a parent with a child who feels this way, Mermaids can help. Mermaids supports children and young people up to 20 years old who are gender diverse, and their families, and professionals involved in their care.

WHERE?

Telephone- Call the helpline number on 0808 801 0400
Phone lines are open Monday to Friday. 9am to 9pm
.E-mail- info@mermaidsuk.org.uk
Website- www.mermaidsuk.org.uk/.../contact.html

Suite 4, Tarn House Address- 77, The High Street, Yeadon, Leeds, West Yorkshire, Postcode- LS19 7SP

Referral?

We are sorry that we can't give you definitive times when we can answer your calls as our helpline is covered by volunteers who have other family and work commitments. General hours covered are between 9am and 9pm, Monday to Friday.

If your call is not answered, you can either leave a message and we can call you back or you can email us at info@mermaidsuk.org.uk. We understand that you may only be able to receive a call from us at a specific time, so please let us know when it would be convenient to call and we will try to call you at that time. We won't call you outside of that time.



Mental Health Friendly Apps + Websites

This list has been complied by Chilypep as a guide to the apps available to support young people's wellbeing.

Please check the suitability of each App, and if there are any cost implications or compatibility issues. Please also be aware that some apps may not be free and always check the in-app purchases.

Suicide Safety Plan

This app is designed to support those dealing with suicidal thoughts and help prevent suicide and help them build a plan to keep safe. his app also contains an easy-to-access list of emergency resources so that help is just a tap away.

Search Suicide Safety App in your app store.

WYSA

This app is co-designed by therapists and coaches to help people cope when they are feeling overwhelmed with anxiety or stress. Wysa lets you set the pace, helps when it can, and never judges. It is free and anonymous.

Visit https://www.wysa.io to find out more.

Mood Bug

This is an app young people can use to share their mood with their friends and see how others are feeling.

For more information download the app or visit www.moodbug.me.

Head Meds

This website, powered by Young Minds gives young people more information about medication. Visit www.headmeds.org.uk

Alive App

This app is a pocket suicide prevention resource full of useful information and tools to help you stay safe in crisis. You can use it if you are having thoughts of suicide or if you are concerned about someone else who may be considering suicide.

Search Stay Alive in your app store.

Mental Health Friendly Apps + Websites

Clear Fear

Fear - Threat - Anxiety

Breathing exercises / mindfulness activities / tracks progress and change

Fear Tools

Anxiety

Aims to lower anxiety, includes an anxiety test, breathing tools and a thought diary

SAM

Self-help Anxiety

Offers a range of self-help methods to manage anxiety

Mood Tools

Low Mood

Aims to lift your mood, includes a test and thought diary

What's Up?

Anxiety - Low Mood - Anger

Includes negative thinking patterns, habit tracker, positive quotes and much more

Smiling Mind

Mindfulness

Daily meditation and mindfulness exercises

Calm Harm

Worried about self-harm?

Provides tasks to help you resist or manage the urge to self-harm

Stay Alive

Help stay safe in crisis

Useful information and tools to help stay safe in crisis



If you would like your service adding to the directory, or to update the current information we have please email us at: info@chilypep.org.uk



Barnsley Clinical Commissioning Group